

# Achieve

MN CENTER FOR PROFESSIONAL DEVELOPMENT

FALL 2023

CURRENTS NEWSLETTER



2023 has been a productive year! Review our team’s Develop application processing data below.



11,553

Total # of  
Individual Membership  
Applications Processed



300

Total # of  
Trainer Membership  
Applications Processed



109

Total # of  
RBPD Endorsement  
Applications Processed



68

Total # of  
Course Writer  
Applications Processed



10,639

Total # of  
Support Tickets  
Solved



3.6 hours

Median First  
Response Time

**We're here for YOU!**

Our team is happy to connect with you and offer excellent customer service. Last quarter, we solved over 2,500 support tickets with a 99% satisfaction rate! Our Operations Coordinator, Julia, turned your feedback into a fun word cloud. We're excited to share it with you!



# WHAT'S NEW?

Steve has been hard at work reviewing and improving our web resources for you! Check out [www.mnncpd.org](http://www.mnncpd.org) to view all these resources, and more!

## Course Writer Membership Companion Guide

The guide provides existing Course Writers and interested applicants:

- A detailed overview of the Course Writer Membership.
- The Course Writer application options and their approval requirements
- NEW: A First Aid/CPR Course Writer and a Higher Ed Course Writer option have been added to the drop-down menu in Develop and are available now!
- Information for application support including links to Develop's Help Guides.
- Course approval requirements specific to each Course Writer membership option.
- Important Develop access information including tips to ensure your success!

**Get the guide today.**



### UPCOMING HOLIDAYS

The Achieve Office will be closed on the following dates:

- Thursday, November 23
- Friday, November 24
- Friday, December 22 - Tuesday, January 2

\*Normal business hours will resume Wednesday, January 3



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## Follow Achieve on Facebook

Make sure to follow [our page](#) for helpful tips and resources!



## USE ACHIEVE'S FREE JOB BOARD TO FIND YOUR PERFECT CANDIDATE!

Achieve's FREE job board is an excellent resource for both finding and filling open positions.

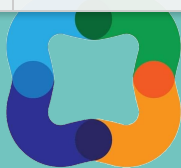
The Achieve [job board](#) has information about open positions across the state!

Interested in finding qualified applicants for your open positions? [Post a job today!](#)

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## Partner Updates



**Develop-Approved Trainings**

First Children's Finance provides free, web-based, Develop-approved trainings for child care professionals. These trainings are provided for both family child care providers and center directors. Our trainings range from how to use financial statements, to creating marketing plans, writing a business plan, quality staffing and managing enrollment.

To find a full listing of our available trainings, please visit Develop’s Search for Training Tool and enter “First Children’s Finance” into the Training Sponsor Field.

You are welcome to follow us on [Facebook!](#)

**Business Leadership Cohorts**

The Business Leadership Cohort program from First Children’s Finance provides Family Child Care Business Owners and Center Directors with the opportunity to learn about the basics of business related to their child care program. The program includes four training sessions and two individual consultations.

Providers that attend all four training sessions and two Relationship Based Professional Development (RBPDP) individual consultations will receive the Business Leadership Credential and the Business Leadership training hours and RBPDP hours.

For more information about our Cohorts, please visit our [site](#). To register, please visit Develop’s Search for Training Tool and enter “Business Leadership Cohort” in the course title field.



The MNTRECC team has been on the road and enjoying the beautiful fall weather as we traveled the state to meet with partners! MNTRECC held a Planning Team meeting October 12-13 and a Metro work group October 19th. We have scheduled the Trainer Adult Education Part 1 and 2 for November 16<sup>th</sup> and 17<sup>th</sup> in Onamia at the Early Childhood Center. This is for Native American Cultural trainers. There are also several NAPPS training courses currently available across the state. Visit the Develop Search for Training Tool and enter “Native American Parenting Program” in the course title field to find all our available trainings. For more information or to learn more about becoming a MNTRECC trainer, please contact Diane Smith ([diana.smith@llojibwe.net](mailto:diana.smith@llojibwe.net) or 218-335-8226) or Sandy Gehrke ([Sandra.gehrke@llojibwe.net](mailto:Sandra.gehrke@llojibwe.net) 218-335-7210).



**CONTACT US**



